



## Ceramic Coating – Service Disclaimer & Care Acknowledgement

### **BNS Car Detailing Services**

ABN: 98 277 242 907

Website: [www.bnscardetailingservices.com.au](http://www.bnscardetailingservices.com.au)

- Ceramic coatings are a protective surface treatment designed to enhance gloss, ease maintenance, and provide limited resistance to environmental contamination. They are not scratch-proof, chip-proof, or damage-proof.
- The final appearance and durability of a ceramic coating depend heavily on the vehicle's existing paint condition, age, manufacturer quality, and prior maintenance.
- Minor imperfections, stone chips, deep scratches, clear coat failure, oxidation, or paint defects may remain visible after coating application.
- Ceramic coatings do not prevent damage from improper washing, automatic car washes, chemicals, bird droppings, tree sap, road debris, or environmental fallout.
- Any stated durability period (e.g. 3–5 years) is an estimate only and is not a warranty unless explicitly stated in writing.
- The Customer acknowledges that ceramic coatings require proper aftercare, including safe hand washing and avoidance of harsh chemicals.
- The vehicle must not be washed with detergents, chemicals, or automatic washes for a minimum of 7–14 days following application, depending on the product used.
- Exposure to rain, moisture, dust, or environmental contaminants during the curing period may affect coating performance. This is beyond the control of the Supplier.
- BNS Car Detailing Services is not responsible for coating failure caused by poor maintenance, environmental exposure, misuse, or third-party interference.
- Any warranty offered is limited strictly to the coating product itself (if applicable) and does not cover paint defects, wash-induced damage, or environmental contamination.
- Once the ceramic coating service has commenced, no refunds are provided.
- The Customer confirms they have been advised of realistic expectations and limitations of ceramic coatings.

Acceptance recorded via booking form, invoice approval & SMS confirmation